

ANNUAL REPORT FY2025



BALTIMORE COUNTY
PUBLIC LIBRARY

MISSION

Providing opportunities to explore, learn, create and connect.

VISION

Empowered and engaged individuals for a more inclusive and connected Baltimore County community.

WE VALUE

- Our customers and communities
- Equal access and intellectual freedom
- Flexibility and collaboration
- Diversity and inclusion
- Continuous improvement



FY2025 IMPACT



Library Visits

Physical Visits

2,711,624

Virtual Branch

3,974,290



Collection

Physical Materials

1,421,230

Downloadable Items

292,581



Circulation:

Items Circulated

8,869,262

Adult Books

2,840,628

Children's Books

2,963,661

Downloads

2,107,460

Media

957,513



Interlibrary Loan
Received

23,572

Lent

38,406



Accounts

Total Cardholders

423,395

New Cardholders

49,118

Student Accounts

126,211



Information Queries

528,738

Reference

127,236

General

401,502



Social Media

Followers

Facebook

30,300

Twitter/X

4,360

Instagram

6,329

YouTube

2,730



Programs

8,111

Attendance

191,436



Internet Access

WiFi Sessions

615,921

Public Computer Sessions

472,237



Full-Time Equivalent Staff

464

FINANCIALS

Expenditures

Salaries & Wages

\$28,949,936

Employment Taxes & Benefits

\$8,563,256

Circulation Materials

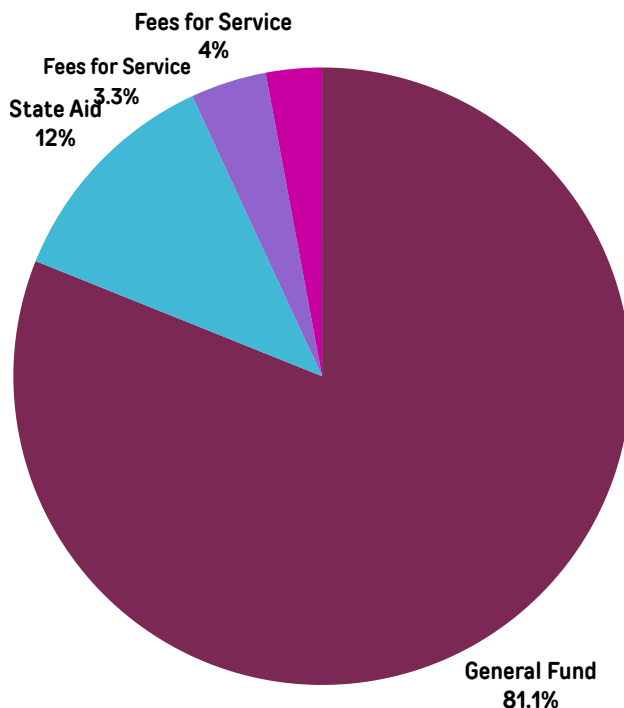
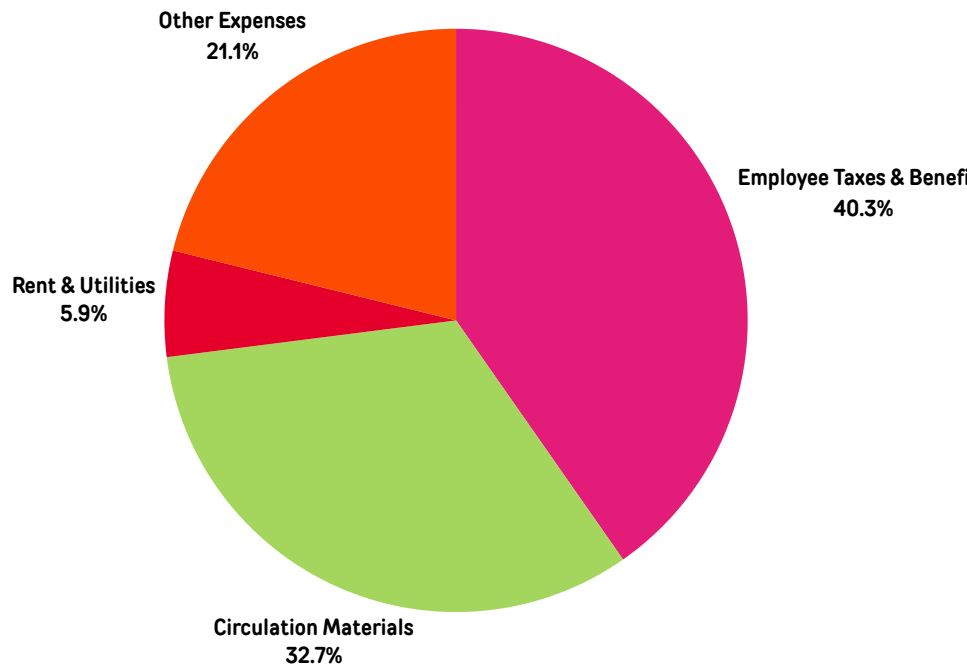
\$6,947,953

Rent & Utilities

\$1,246,842

Other Expenses

\$4,493,802



Revenue

General Fund

\$41,233,795

State Aid

\$6,106,455

Fees for Service

\$2,023,781

Grants, Foundation & Gifts

\$1,489,701



TYPICAL DAY AT BALTIMORE COUNTY PUBLIC LIBRARY



BRANCH
VISITORS
8,094



WEBSITE
VISITORS
13,025



ITEMS
BORROWED
20,184



DIGITAL
DOWNLOADS
6,291



PUBLIC
COMPUTER USERS
1,410



WIFI
USERS
1,839



PROGRAM
ATTENDEES
571



STORYVILLE
VISITORS
251



CUSTOMER
QUERIES ANSWERED
1,578



NEW LIBRARY
CARDS ISSUED
147

QUALITY OF LIFE

Foster a Love of Reading and Discovery

- Summer Reading 2024 concluded with over 12,000 registrations. Summer Reading 2025 launched with more than 2,000 attendees at the Perry Hall Branch kickoff and 9,000+ June registrations.
- Elementary, middle and high school Battle of the Books expanded significantly, with 25 combined battles and participation from more than 75 schools.
- Musical instruments, outdoor games and board games were added to the Library of Things.
- Donation of Chinese materials and new world language labels strengthened multicultural collections.
- DEI virtual book displays highlighted monthly cultural observances.



Build Community

- Juneteenth and Día de los Muertos celebrations were held.
- Spanish-language outreach expanded along with ESOL conversation groups to seven branches. Pocketalk devices were introduced in branch and during outreach to support customer interactions.
- Citizenship Kits were added to the Library of Things and Spanish-language financial literacy programs were delivered.
- Teen after-hours programs were launched across multiple branches.



Enhance Economic Vitality

- Community Shred Days grew to eight annual events serving more than 1,200 cars.
- Small Business Pitch Competition awarded \$3,500 to local entrepreneurs.
- Pop-Up Shops drew over 1,300 customers.
- The Randallstown Volunteer Income Tax Assistance site served 1,056 customers and prepared 829 returns, resulting in more than \$1.25 million in federal and state refunds.
- Financial counseling delivered at branches and as part of library visits to shelters.
- Smart Money programs and virtual small business training offered in English and Spanish.



EDUCATION AND LIFELONG LEARNING

Enhance School Readiness and Student Achievement

- STREAM Vehicle ribbon cutting and launch helped to expand community stops to neighborhoods and recreation centers.
- Over 1,600 story times delivered, including Pride Story Times.
- More than 25,000 customers attended elementary-age programs and outreach.
- Systemwide celebrations recognized 1,000 Books Before Kindergarten and Noon Year's Eve programs, drawing over 1,300 attendees.



Cultivate 21st Century Literacies

- Vision To Learn provided 384 youth eye exams and 244 free glasses.
- Catonsville Branch recording studios fully opened with staff and customers certified on equipment.
- Healthy Digital Habits and AI literacy programs drew strong participation, including 272+ live views and 800+ recording views for AI Snake Oil.
- Stop the Bleed® training offered systemwide.



EQUITABLE ACCESS

Connect Customers to Services

- Over 20,500 afterschool snacks and 6,631 summer meals served in branches.
- Additional hotspots began circulating following e-rate funding expansion.
- Social workers built community partnerships to expand food, clothing and addiction-support outreach.

Improve Customer Experiences

- Catonsville Branch \$8 million renovation completed. Pikesville Branch restrooms renovated. Multiple branches received furniture or space updates.
- Four new modular study rooms installed at North Point Branch.
- Community engagement sessions held for Randallstown's new facility, a combined library and recreation center.



LEADERS

Baltimore County Public Library Board of Library Trustees



Yara Cheikh
President



Anne West
Vice President



Claudia Cruz
Secretary



Havaca Ganguly
Treasurer



Pam Lin Chen



Maureen Walsh David



Michael Netzer

Baltimore County Public Library CEO

Sonia Alcántara-Antoine

Baltimore County Executive

John A. Olszewski, Jr. (July-December)

Kathy Klausmeier (January-present)

Baltimore County Council

District 1- Councilman Pat Young

District 3- Councilman Wade Kach

District 5- Councilman David Marks

District 7- Councilman Todd K. Crandell

District 2- Councilman Izzy Patoka

District 4- Councilman Julian E. Jones, Jr.

District 6- Councilman Mike Ertel



**BALTIMORE COUNTY
PUBLIC LIBRARY**





**BALTIMORE COUNTY
PUBLIC LIBRARY**

BCPL.INFO

