

# ANNUAL REPORT FY2025



BALTIMORE COUNTY  
PUBLIC LIBRARY

# MISSION

Providing opportunities to explore, learn, create and connect.

# VISION

Empowered and engaged individuals for a more inclusive and connected Baltimore County community.

# WE VALUE

- Our customers and communities
- Equal access and intellectual freedom
- Flexibility and collaboration
- Diversity and inclusion
- Continuous improvement



# FY2025 IMPACT



Library Visits

Physical Visits

**2,711,624**Virtual Branch  
**3,974,290**

Collection

Physical Materials

**1,421,230**Downloadable Items  
**292,581**

Circulation:

Items Circulated

**8,869,262**

Adult Books

**2,840,628**

Children's Books

**2,963,661**

Downloads

**2,107,460**

Media

**957,513**

Interlibrary Loan Received

**23,572**

Lent

**38,406**

Accounts

Total Cardholders

**423,395**New Cardholders  
**49,118**

Student Accounts

**126,211**

Information Queries

**528,738**

Reference

**127,236**  
General**401,502**

Social Media Followers

Facebook

**30,300**

Twitter/X

**4,360**

Instagram

**6,329**

YouTube

**2,730**

Internet Access

WiFi Sessions

**615,921**

Full-Time Equivalent Staff

**464**

Programs

**8,111**

Attendance

**191,436**BALTIMORE COUNTY  
PUBLIC LIBRARY

# FINANCIALS

## Expenditures

### Salaries & Wages

**\$28,949,936**

### Employment Taxes & Benefits

**\$8,563,256**

### Circulation Materials

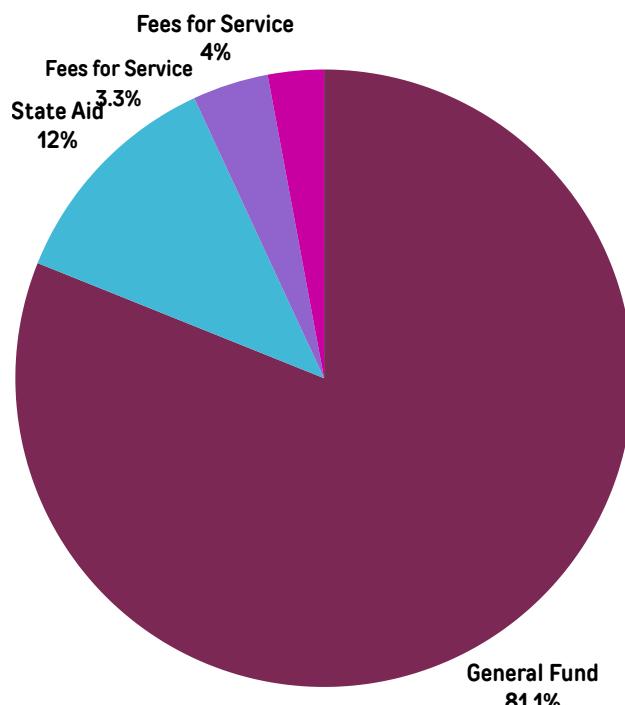
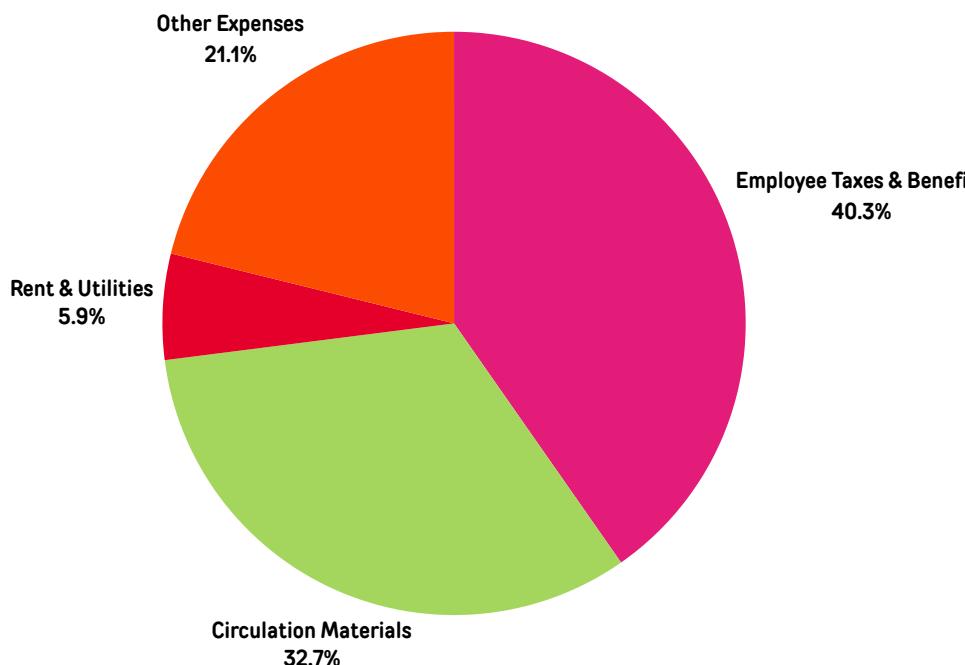
**\$6,947,953**

### Rent & Utilities

**\$1,246,842**

### Other Expenses

**\$4,493,802**



## Revenue

### General Fund

**\$41,233,795**

### State Aid

**\$6,106,455**

### Fees for Service

**\$2,023,781**

### Grants, Foundation & Gifts

**\$1,489,701**



# TYPICAL DAY AT BALTIMORE COUNTY PUBLIC LIBRARY



BRANCH  
VISITORS  
**8,094**



WEBSITE  
VISITORS  
**13,025**



ITEMS  
BORROWED  
**20,184**



DIGITAL  
DOWNLOADS  
**6,291**



PUBLIC  
COMPUTER USERS  
**1,410**



WIFI  
USERS  
**1,839**



PROGRAM  
ATTENDEES  
**571**



STORYVILLE  
VISITORS  
**251**



CUSTOMER  
QUERIES ANSWERED  
**1,578**



NEW LIBRARY  
CARDS ISSUED  
**147**



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# QUALITY OF LIFE

## Foster a Love of Reading and Discovery

- Summer Reading 2024 concluded with over 12,000 registrations. Summer Reading 2025 launched with more than 2,000 attendees at the Perry Hall Branch kickoff and 9,000+ June registrations.
- Elementary, middle and high school Battle of the Books expanded significantly, with 25 combined battles and participation from more than 75 schools.
- Musical instruments, outdoor games and board games were added to the Library of Things.
- Donation of Chinese materials and new world language labels strengthened multicultural collections.
- DEI virtual book displays highlighted monthly cultural observances.



## Build Community

- Juneteenth and Día de los Muertos celebrations were held.
- Spanish-language outreach expanded along with ESOL conversation groups to seven branches. Pocketalk devices were introduced in branch and during outreach to support customer interactions.
- Citizenship Kits were added to the Library of Things and Spanish-language financial literacy programs were delivered.
- Teen after-hours programs were launched across multiple branches.



## Enhance Economic Vitality

- Community Shred Days grew to eight annual events serving more than 1,200 cars.
- Small Business Pitch Competition awarded \$3,500 to local entrepreneurs.
- Pop-Up Shops drew over 1,300 customers.
- The Randallstown Volunteer Income Tax Assistance site served 1,056 customers and prepared 829 returns, resulting in more than \$1.25 million in federal and state refunds.
- Financial counseling delivered at branches and as part of library visits to shelters.
- Smart Money programs and virtual small business training offered in English and Spanish.



# EDUCATION AND LIFELONG LEARNING

## Enhance School Readiness and Student Achievement

- STREAM Vehicle ribbon cutting and launch helped to expand community stops to neighborhoods and recreation centers.
- Over 1,600 story times delivered, including Pride Story Times.
- More than 25,000 customers attended elementary-age programs and outreach.
- Systemwide celebrations recognized 1,000 Books Before Kindergarten and Noon Year's Eve programs, drawing over 1,300 attendees.



## Cultivate 21st Century Literacies

- Vision To Learn provided 384 youth eye exams and 244 free glasses.
- Catonsville Branch recording studios fully opened with staff and customers certified on equipment.
- Healthy Digital Habits and AI literacy programs drew strong participation, including 272+ live views and 800+ recording views for AI Snake Oil.
- Stop the Bleed® training offered systemwide.



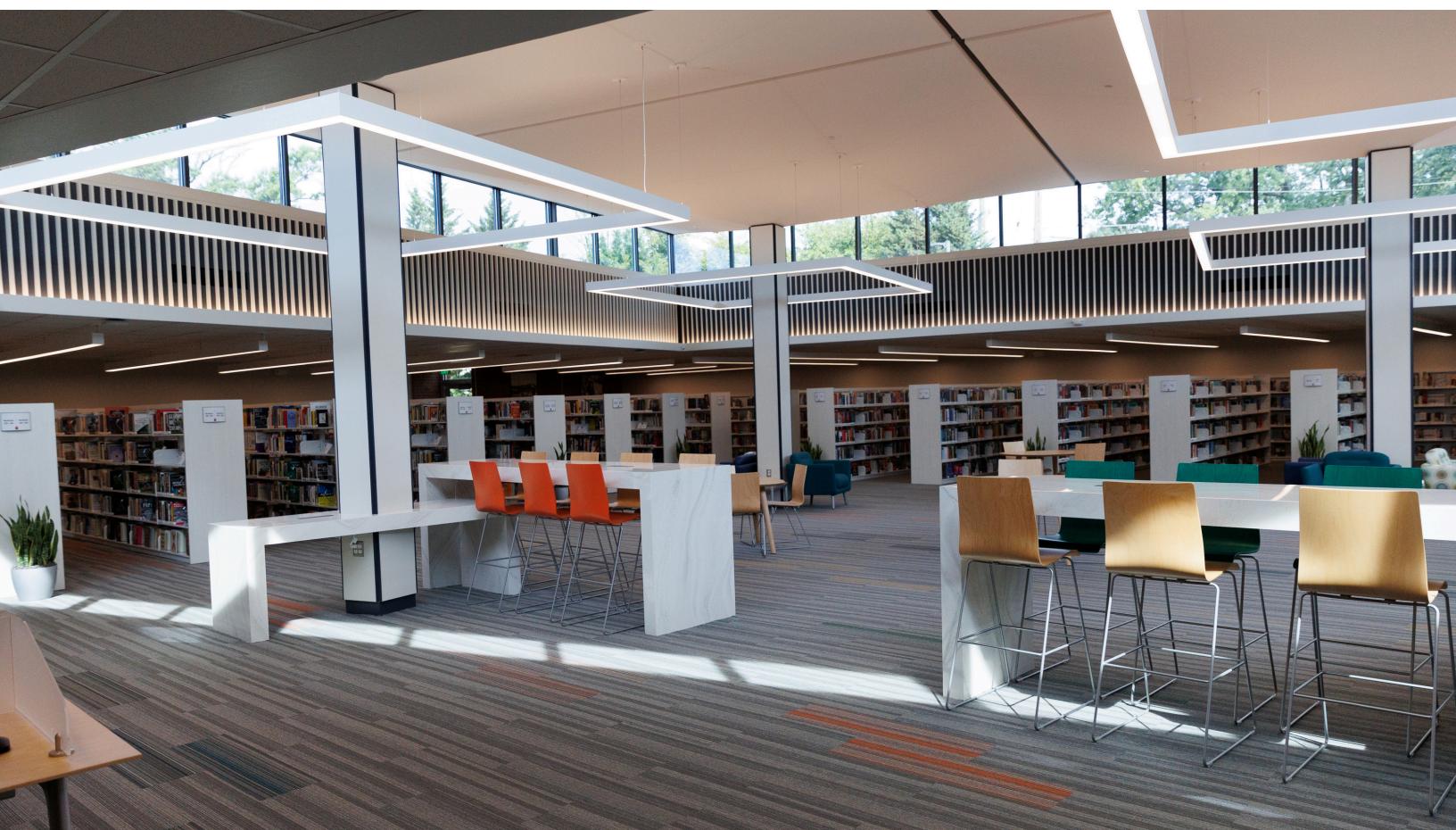
# EQUITABLE ACCESS

## Connect Customers to Services

- Over 20,500 afterschool snacks and 6,631 summer meals served in branches.
- Additional hotspots began circulating following e-rate funding expansion.
- Social workers built community partnerships to expand food, clothing and addiction-support outreach.

## Improve Customer Experiences

- Catonsville Branch \$8 million renovation completed. Pikesville Branch restrooms renovated. Multiple branches received furniture or space updates.
- Four new modular study rooms installed at North Point Branch.
- Community engagement sessions held for Randallstown's new facility, a combined library and recreation center.



# LEADERS

## Baltimore County Public Library Board of Library Trustees



**Yara Cheikh**  
President



**Anne West**  
Vice President



**Claudia Cruz**  
Secretary



**Havaca Ganguly**  
Treasurer



**Pam Lin Chen**



**Maureen Walsh David**



**Michael Netzer**

### Baltimore County Public Library CEO

Sonia Alcántara-Antoine

### Baltimore County Executive

John A. Olszewski, Jr. (July-December)  
Kathy Klausmeier (January-present)

### Baltimore County Council

District 1- Councilman Pat Young  
District 3- Councilman Wade Kach  
District 5- Councilman David Marks  
District 7- Councilman Todd K. Crandell

District 2- Councilman Izzy Patoka  
District 4- Councilman Julian E. Jones, Jr.  
District 6- Councilman Mike Ertel



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